

TECHNICAL DOCUMENTATION OFFER FOR AUTOMOTIVE PROFESSIONALS

DS hereafter called "MANUFACTURER", provides **Automotive Professionals*, Technical Documentation Publishers and Repair Equipment Manufacturers with** the technical information they need to maintain and repair the brand's vehicles, on the site <u>https://public.servicebox-parts.com</u> hereafter called the "WEBSITE"

"MANUFACTURER" provides **Periodic Roadworthiness testing Centre with** the technical information they need to inspect the brand's vehicles.

(*) Professional car repairers, automobile clubs, roadside assistance companies, operators offering inspection and testing services, operators providing training for repairers, equipment manufacturers.

I. TECHNICAL DOCUMENTATION

Content Free services (free access)

Document	Description	Vehicles
Products for professionals	Catalogues of products recommended for the repair of DS vehicles.	DS range
User Guides	Vehicle operating instructions (on- board documents)	

Important Clarifications :

A possible date of precedence announced corresponds to the online availability of complete documentation for the vehicle concerned.

A code that can sometimes be attached to the commercial name of the vehicle identifies:

- The successive versions, displayed in the order in which they appear.
- Country-specific versions.

Subscriber services (paid access)

Document	Description	Vehicles
Time Scales	Billing time for interventions	
Technical Service Bulletin (TSB)*	Methods of solving identified problems	DS range
Methods	Repair methods and specific tools	
Schematic	Wiring diagrams	
Diagnosis **	Diagnostic assistance	DS range
Spare parts	DS Spare Parts Catalogue	DS range
Accessories	Catalogues of accessories designed to equip the vehicles in the range	DS range

(*) online since 10/01/2008. Need to enter the VIN of the vehicle concerned to display the documents. (**) Online since 10/03/2008

Note: the details given for the section on self-service remain applicable here.

Rates

General

DS offers two types of services:

- <u>Free services</u>: The services you can access without subscription.
- <u>Subscriber Services</u> : Services that are accessible only if you have a subscription. Time scales and methods, schematics and diagnostic documentation are available under this condition.

Tariffs year 2022/2023

Technical Documentation (Time Scales and Methods, Schematics, Accessories and Diagnostic Documentation)

Subscriber Services:

Technical Documentation (Incl. Spare Parts Catalogue):

One hour subscription	09,00 EUR HT
One day subscription (24 hours)	33,00 EUR HT
One week subscription (7 days)	103,00 EUR HT
1-month (30-day) Subscription	285,00 EUR HT
1-year (365-day) Subscription	2049,00 EUR HT

Spare Parts Catalogue only:

One hour subscription	06,30 EUR HT
One day subscription (24 hours)	18,30 EUR HT
One week subscription (7 days)	36,40 EUR HT
1-month (30-day) Subscription	60,30 EUR HT
1-year (365-day) Subscription	181,00 EUR HT

NB: the Spare Parts catalogue is available at no extra cost if you subscribe to the technical documentation.

Payment

Subscriptions are paid directly on the DS Service website by credit card. Transactions are totally secure, all bank data is encrypted.

The prices are quoted in euros excl. tax. "MANUFACTURER" reserves the right to amend these prices at any time.

Contact

Site exclusively reserved for automotive professionals, publishers of technical documentation and manufacturers of repair equipment.

Publishers of technical information:

Contact us at: <u>documentationtechniqueediteurs@mpsa.com</u>

Other automotive professionals :

If you have any difficulty using the site, please contact us on :

• <u>servicebox-contact@stellantis.com</u> (Enter your customer code)

II. INFORMATION FOR PERIODIC ROADWORTHINESS TESTS

Content

The technical information listed below is intended exclusively for companies specializing in carrying out periodical roadworthiness tests.

Document	Description	Vehicles
for roadworthiness	periodic roadworthiness testing of the items to be tested (implementing act 2019/621/UE to Directive 2014/45/EU)	Vehicles subject to periodic roadworthiness tests pursuant to Article 2(1) of Directive 2014/45/EU, which are first registered or first put into service in a Member State as from 20 May 2018****

(***) Need to enter the VIN of the vehicle concerned to display the documents. (****) The technical information are made available not later than 6 months after the registration or entry into service of the vehicle.

Tariffs year 2022 :

The price for consulting the set of technical information for one VIN is **5** € ex VAT for a period of seven (7) calendar days (Saturdays, Sundays, public and/or bank holidays included) This time period does not correspond to connection time. For example: a VIN request identified on Thursday 29 April 2021 at 9 a.m. will be valid until the following Thursday, 6 May 2021, at 9 a.m. (local time).

Payment :

Subscriptions are paid directly on the WEBSITE by credit card. Transactions are totally secure, all bank data is encrypted

The price is quoted in euros excl. tax. "MANUFACTURER" reserves the right to amend this price at any time.

Contact :

Site exclusively reserved for authorized companies specializing in carrying out periodical roadworthiness tests. If you have any difficulty using the site or related request, please contact us on:

informationtechniquepti@mpsa.com